

Sunday, September 8, 2019 – Barcadia	
6:30 pm	<p>Group Dinner (Non-Hosted)</p> <p>If you've made it into New Orleans early and enjoy the company of your fellow Court IT professionals, we'll meet and enjoy a nice dinner/drinks and conversation.</p> <p><i>This event is not hosted by CITOC, but it should be fun and per diem-friendly!</i></p>

Monday, September 9, 2019 – Windsor Court Hotel		
8:00 am	Breakfast/Networking	
8:30 am	<p>Welcome</p> <p>Opening remarks</p>	Casey Kennedy, Chair
8:45 am	AI in the courts – what it is, what it isn't	NCSC Lead
9:45 am	"Agile" Today's buzzword - the different approaches, maturity levels, and vendors selling it hard.	<p>Panel</p> <p>Heidi Anderson, Moderator</p>
10:45 am	Networking Break	
11:00 am	<p>Managing and Selling a Digital Workforce</p> <p>Strategies on managing a telework force as well as how you can sell it to court leadership as an effective recruitment and retention tool – and save space too.</p>	<p>Panel</p> <p>Jorge Basto, Moderator</p>
12:00 pm	<p>Lunch and Business Meeting</p> <ol style="list-style-type: none"> 1. Accomplishments for 2019 2. Application Summit – Possible Event 3. CITOC Awards 	CITOC Executive Board
1:00 pm	Award Winner Showcase	Award Winner
1:30 pm	<p>Cyber Security</p> <p>A debrief on the Georgia AOC incident including what happened, the response and lessons learned.</p>	Jorge Basto, Georgia AOC
2:30 pm	Networking Break	
2:45 pm	CI Talks – based on the membership survey, we'll break into groups to discuss the top 3 topics	CITOC Executive Board
3:15 pm	"frAgile" Today's other buzzword – dealing with recruiting, office drama caused by cultural and generational differences.	<p>Kim Free, UT AOC HR</p> <p>Pat Brooks - Moderator</p>
4:15 pm	Closing and Feedback	Casey Kennedy, Chair
4:30 pm	Adjourn	
6:00 pm	<p>Reception – Fulton Alley</p> <p>Join the annual conference attendees for a networking reception to have further discussions on court technology. Food and drinks will be served.</p>	

